

COMMUNITY FEEDBACK SURVEY

A SUMMARY REPORT DESIGNED TO KEEP THE BOARD INFORMED

2016-2017 Year-End Community Survey



BOARD OF EDUCATION, AUGUST 14, 2017



COMMUNITY SURVEY

308

Surveys Completed

237

With children enrolled

71

Without children enrolled

11% of district parents
77% of 308 surveys

23% of 308 surveys





COMMUNITY SURVEY

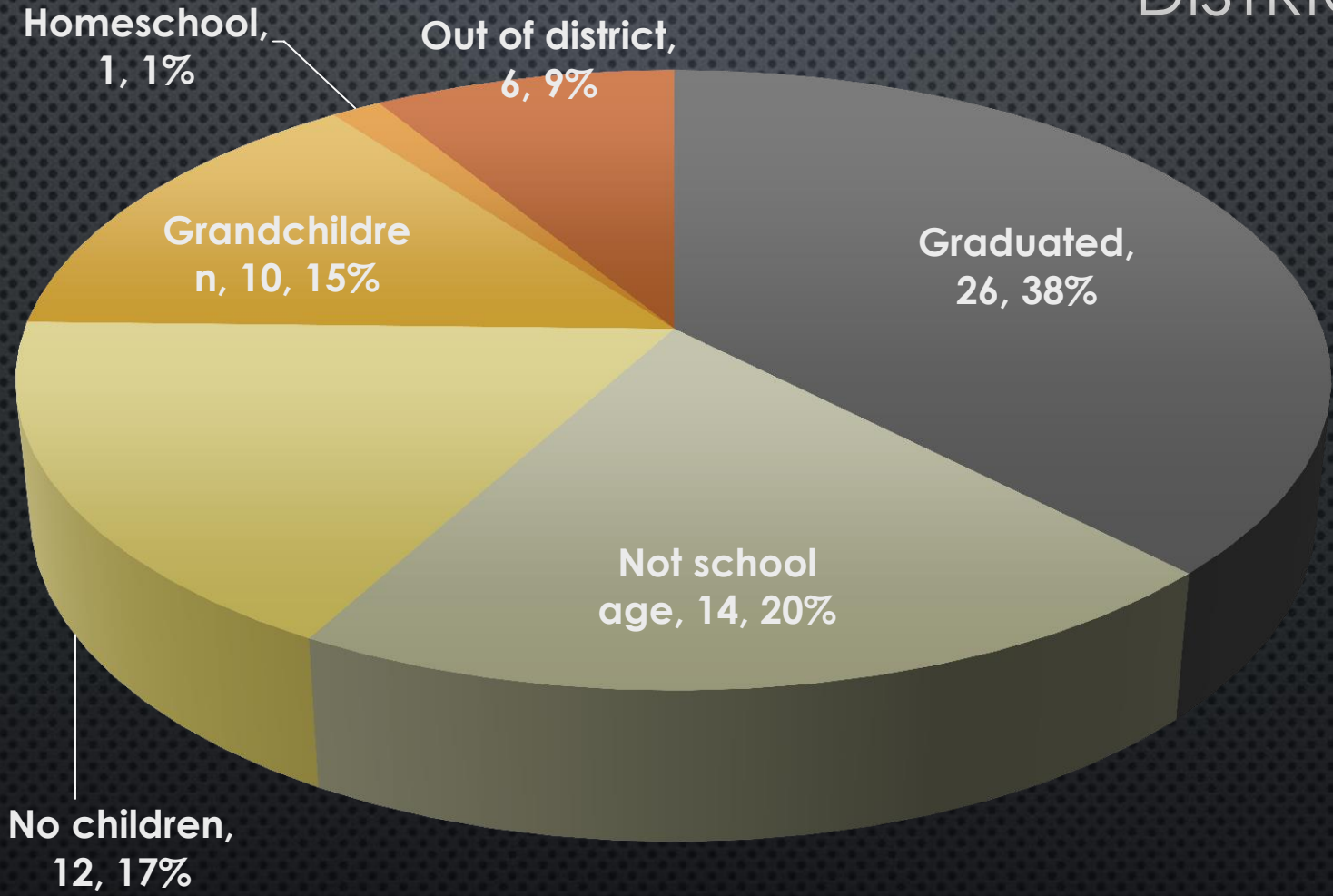
METHODOLOGY

- BOARD COMMITTEE INPUT ON SURVEY QUESTIONS/FORMAT
- PILOT TESTED; GOOGLE FORM FORMAT WITH NAVIGATION
- INITIAL SURVEY LINK SENT THROUGH HONEYWELL, FACEBOOK, AND PUBLISHED LINK IN DISTRICT NEWSLETTER
- FOLLOW UP REMINDERS THROUGH FACEBOOK, TWITTER
- TOTAL TIME FRAME ONE MONTH (6/12/17 – 7/11/17)

COMMUNITY SURVEY

NO STUDENTS IN DISTRICT

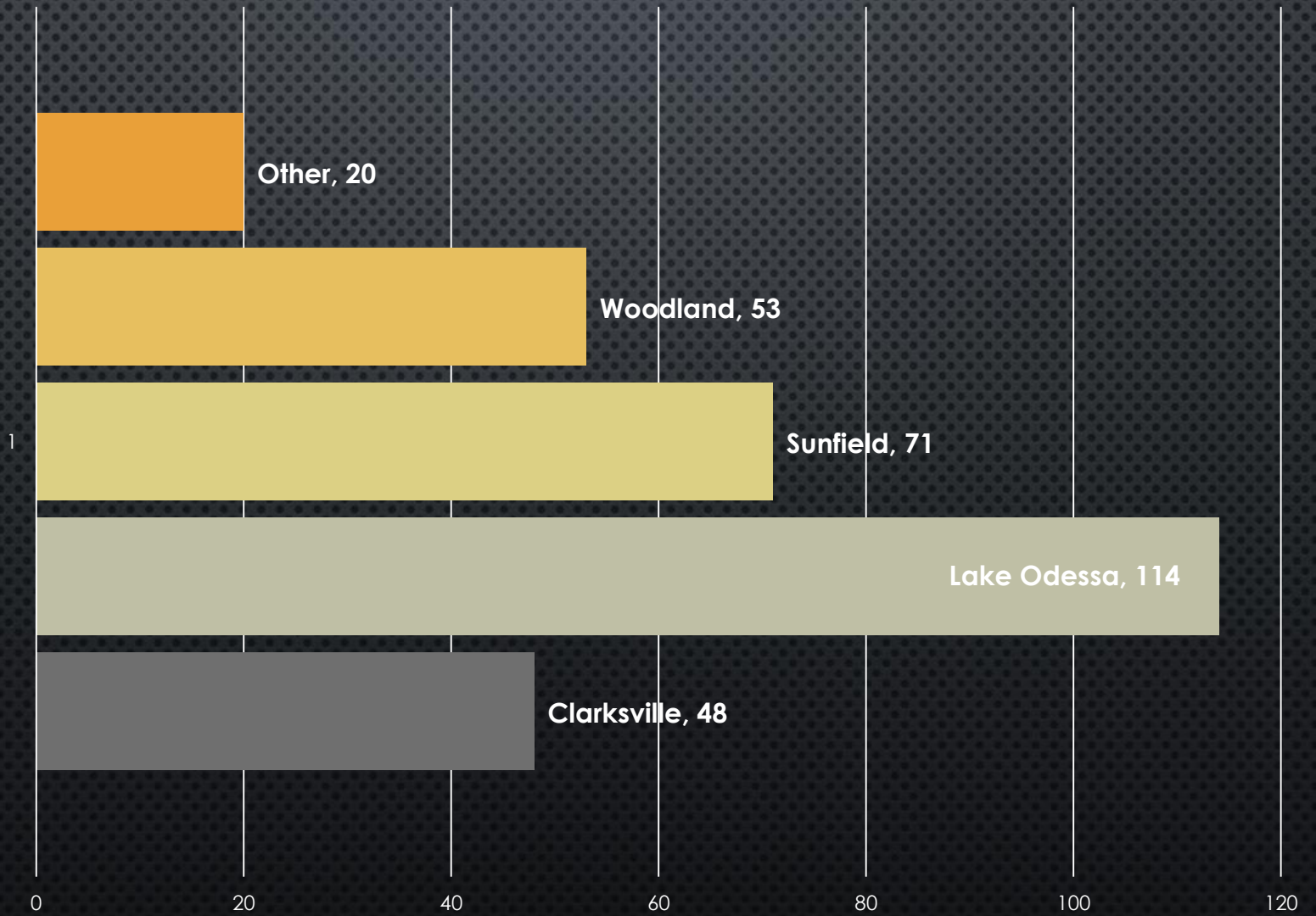
PARTICIPANTS



COMMUNITY SURVEY

What village do you reside closest to?

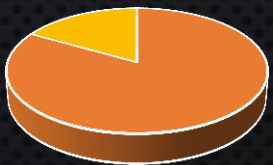
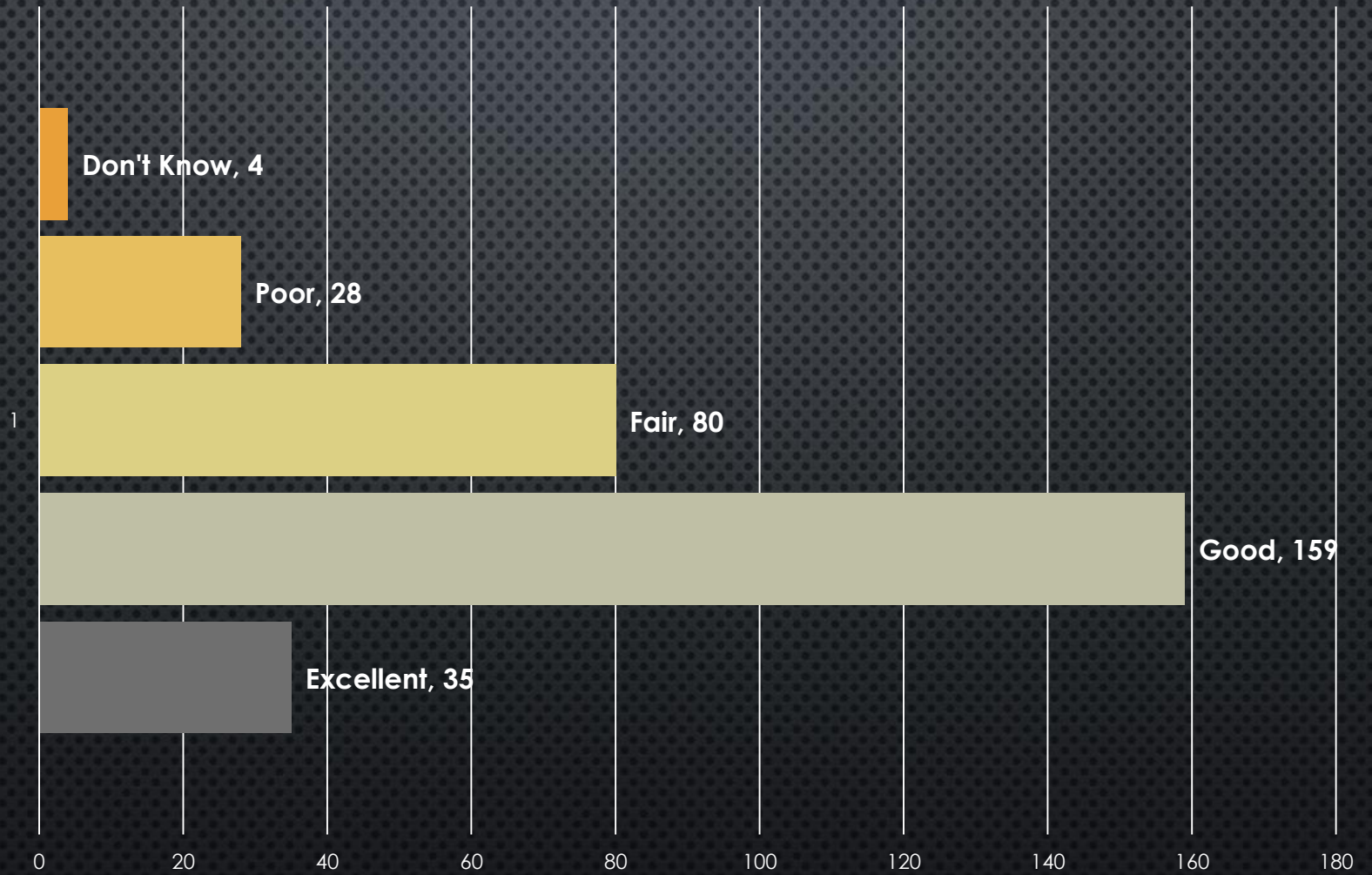
PARTICIPANTS



COMMUNITY SURVEY

How do you rate LSP over all?

DATA

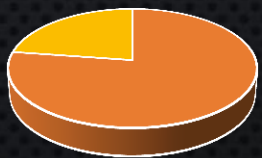
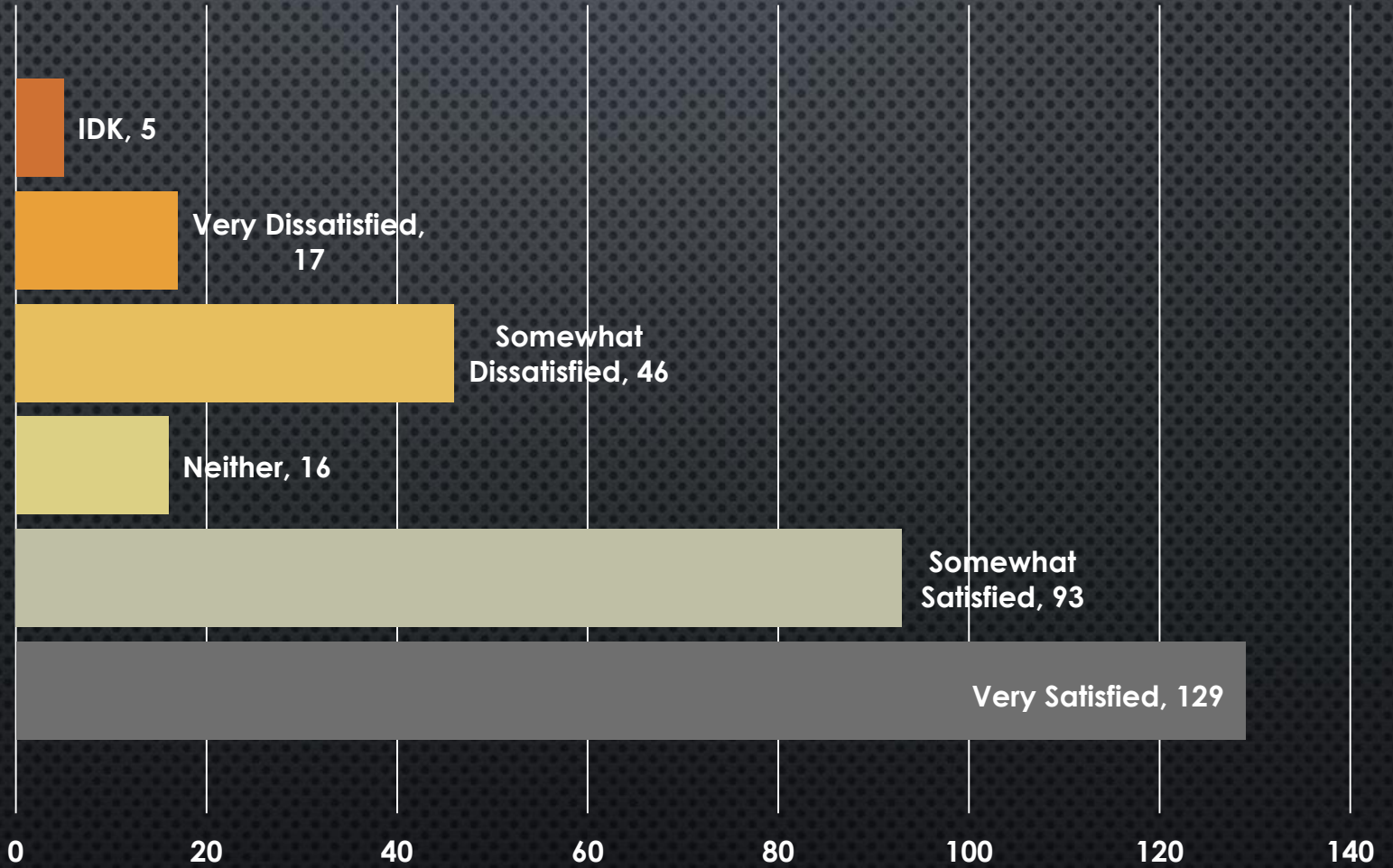


83% fair or higher

COMMUNITY SURVEY

How satisfied overall are you with LPS academics?

ACADEMICS



79% neutral or higher

COMMUNITY SURVEY

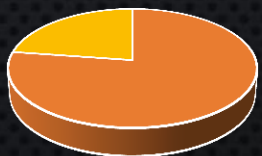
ACADEMICS

COMMENT SUMMARY

- WORRY ABOUT GOOD TEACHERS LEAVING
- MUCH FRUSTRATION W/LACK OF COMMUNICATION FROM MS AND HS BUILDINGS TO HOME
- CONCERN WITH TIMELINESS OF GRADE COMMUNICATION (IN SYNERGY AND TO PARENTS WHEN INTERVENTION NEEDED)
- DESIRE FOR MORE ARTS PROGRAMS
- NEED FOR "ADULTING" CLASSES (PERSONAL FINANCE, FOR EXAMPLE)

POTENTIAL ACTION

- PERCEIVED TEACHER TURN-OVER CONCERNS MAY BE RESULT OF THE PRESS COVERAGE DURING LAST YEAR'S NEGOTIATIONS; MOST TURN-OVER IS GEOGRAPHICALLY RELATED
- DEVELOP ADDITIONAL COMMUNICATION TOOLS TO MEET NEEDS
- DISCUSS WAYS TO BETTER UTILIZE SYNERGY SYSTEM WITH TEACHER/SCHOOL-TO-HOME COMMUNICATIONS
- INVESTIGATE LIFE-SKILL OFFERINGS



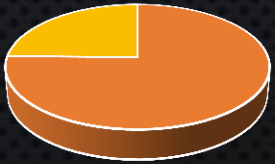
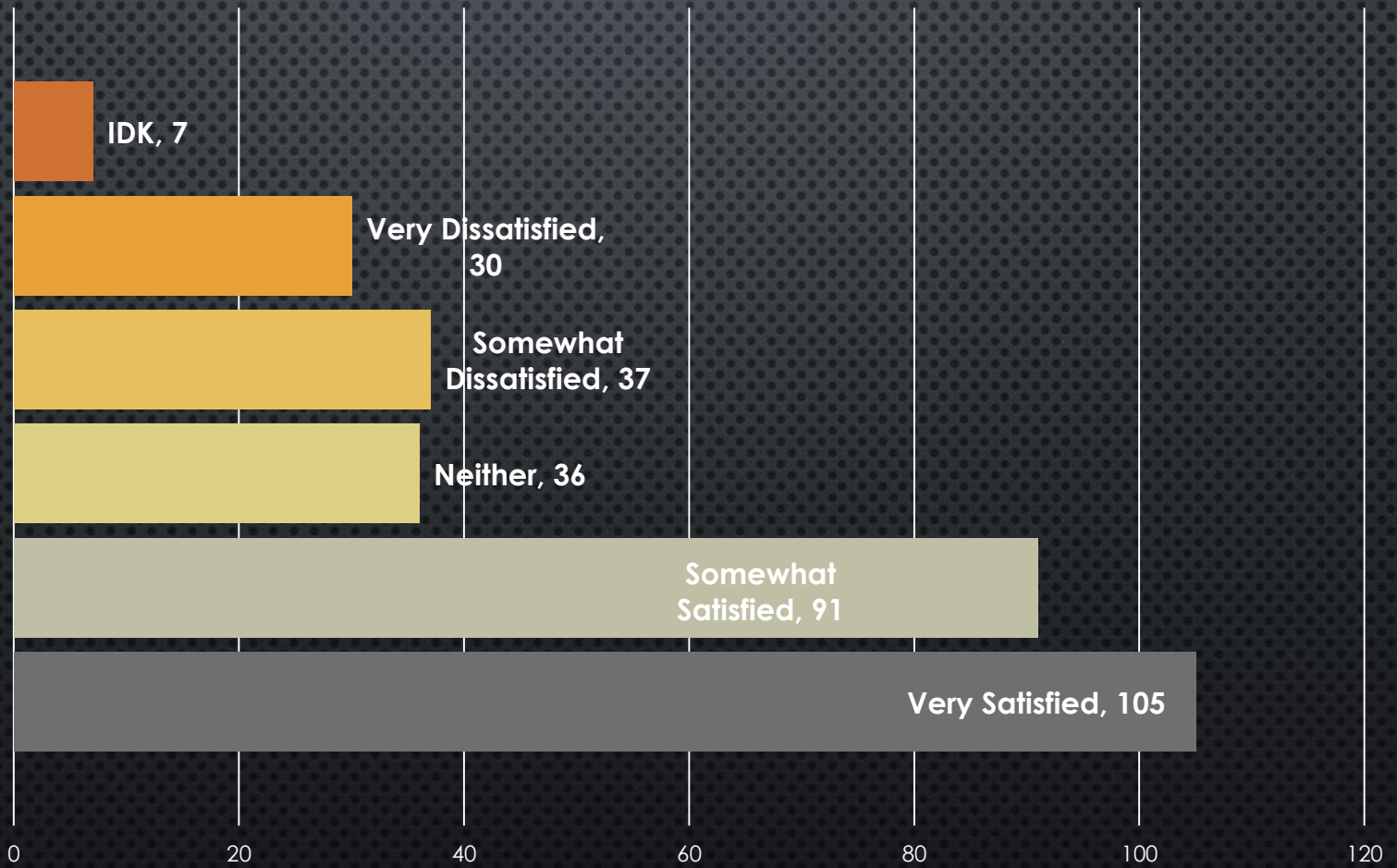
79%

neutral or higher

COMMUNITY SURVEY

How satisfied overall are you with District Communication?

COMMUNICATION



84% neutral or higher

COMMUNITY SURVEY

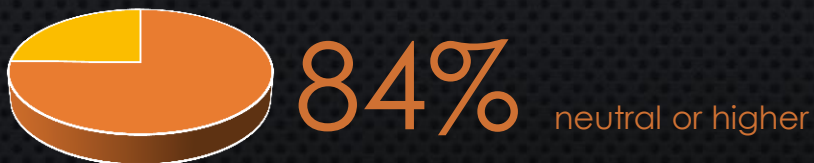
COMMUNICATION

COMMENT SUMMARY

- SOME OUTLYING AREAS NOT RECEIVING NEWSLETTERS
- PARENTS CONFUSED BY HONEYWELL COMMUNICATIONS
- DESIRE FOR MORE DETAILS ON ISSUES FROM DISTRICT

POTENTIAL ACTION

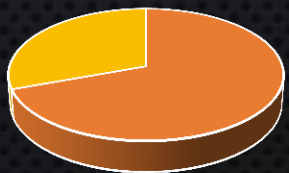
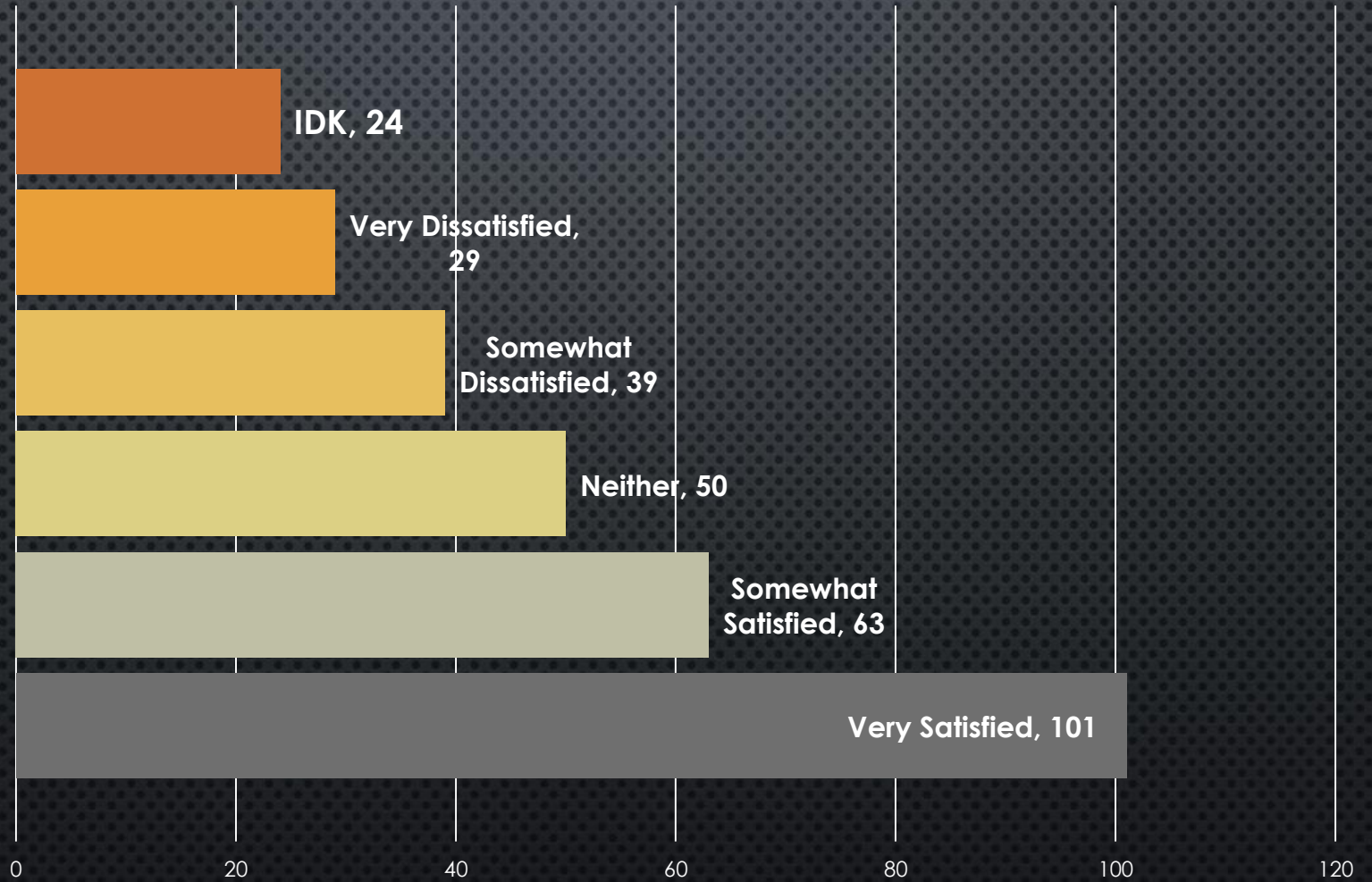
- INVESTIGATE MAILING RADIUS
- PROVIDE SUPPORT AND TRAINING FOR PARENTS ON HONEYWELL; OFTEN ISSUE IS CONFIGURATION ON THEIR END



COMMUNITY SURVEY

How satisfied are you overall with LPS transportation?

TRANSPORTATION



71% neutral or higher

COMMUNITY SURVEY

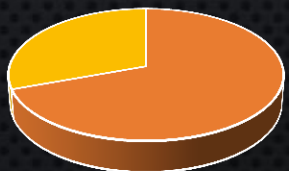
TRANSPORTATION

COMMENT SUMMARY

- BUSSING ROUTE PERCEIVED INEFFICIENCY
- WORRY ABOUT QUALITY OF BUSES
- TIMING IN COMMUNICATION WITH PARENTS ON EXCEPTION SCENARIOS (LATE BUSES, ETC.)
- MAINTENANCE NEEDS ON BUS GARAGE (STRUCTURE)

POTENTIAL ACTION

- DEVELOP MORE RELIABLE COMMUNICATION PLAN FOR DRIVERS
- ROUTE-REVIEW FOCUS OF THIS SUMMER'S PLANNING; DOUBLE-RUNS ARE HERE FOR FORESEEABLE FUTURE
- PURCHASED 4 BRAND NEW BUSES IN THE LAST TWO YEAR; 6 MID-YEAR RELIABLE USED BUSES; CONTINUE TO FOCUS ON ACQUIRING QUALITY TRANSPORTATION
- EXPANDING MAINTENANCE EQUIPMENT CAPABILITIES TO HANDLE MORE JOBS IN-HOUSE



71%

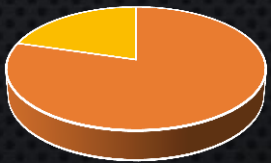
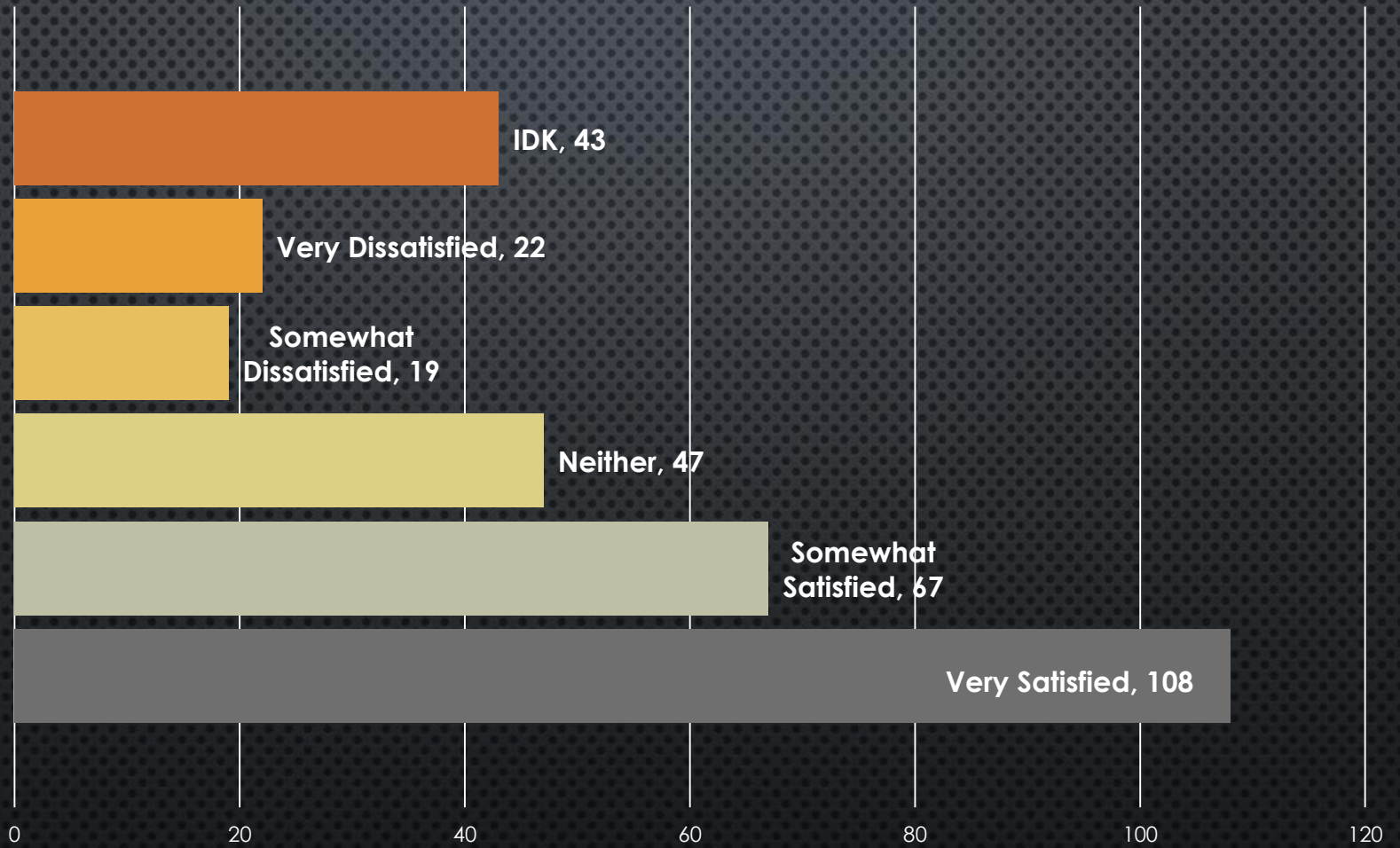
neutral or higher



COMMUNITY SURVEY

How satisfied are you overall with the LPS Fine Arts Programming?

FINE ARTS



84% neutral or higher

COMMUNITY SURVEY

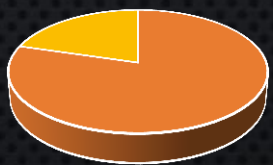
FINE ARTS

COMMENT SUMMARY

- DESIRE FOR MORE ARTS PROGRAMS
- SUMMER PARADE

POTENTIAL ACTION

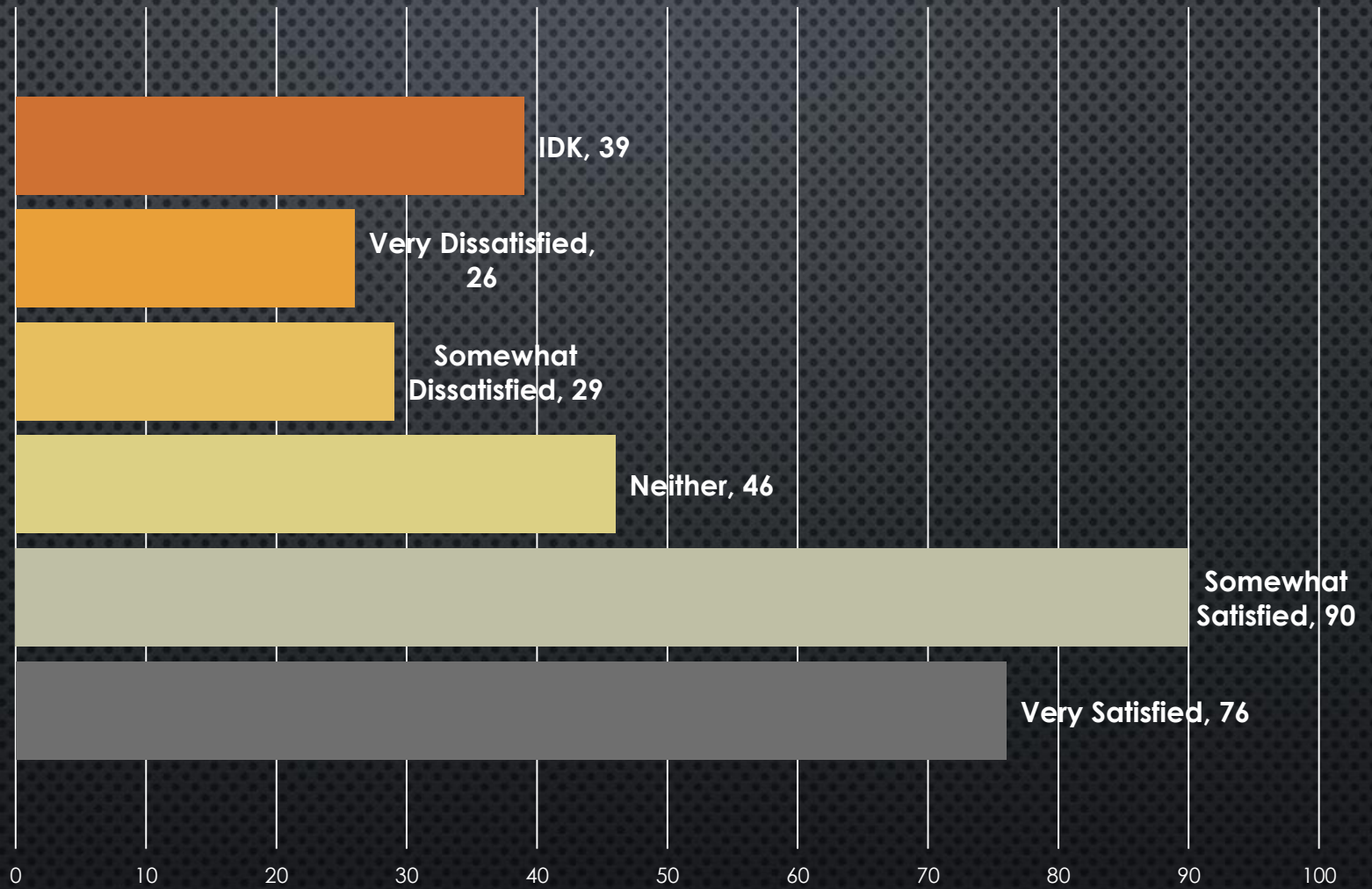
- INVESTIGATE ADDING MORE ARTS OPPORTUNITIES FOR STUDENTS
- RESTRUCTURED SUMMER EVENT ATTENDANCE – WILL BE AT MEMORIAL DAY AND VILLAGE EVENTS MOVING FORWARD



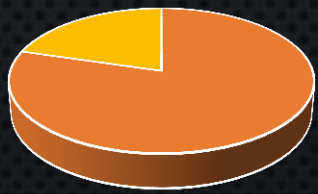
84% neutral or higher

COMMUNITY SURVEY

How satisfied are you overall with the LPS athletics programming?



ATHLETICS



80% neutral or higher

COMMUNITY SURVEY

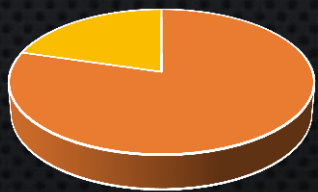
ATHLETICS

COMMENT SUMMARY

- CONCERN ABOUT FEES FOR ATHLETICS
- COST TO FAMILIES PAYING FEES FOR ATHLETICS AND FINE ARTS
- LEAGUE TRAVEL/DISTANCE
- LEAGUE COMPETITIVENESS

POTENTIAL ACTION

- INVESTIGATE OPTIONS FOR DISCOUNTS FOR MULTIPLE PROGRAM PARTICIPANTS
- REVIEW CURRENT LEAGUE MEMBERSHIP

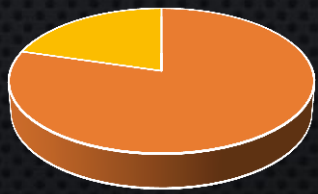
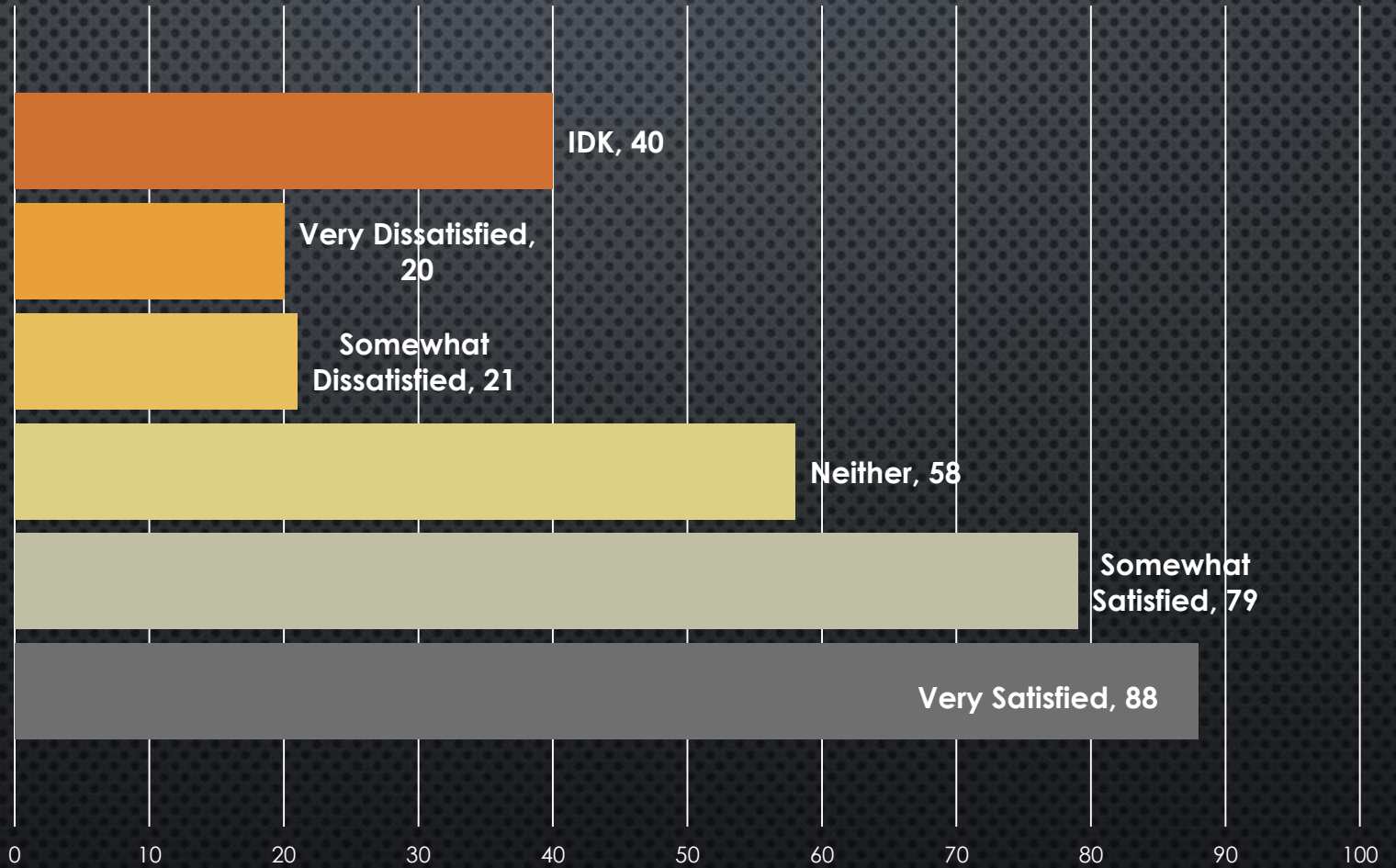


80% neutral or higher

COMMUNITY SURVEY

How satisfied are you overall with food service?

FOOD SERVICE



84% neutral or higher

COMMUNITY SURVEY

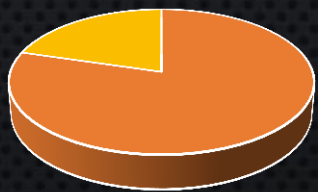
FOOD SERVICE

COMMENT SUMMARY

- CONCERN OVER FOOD CHOICES/VARIETY AND QUALITY
- AMOUNT OF FOOD THROWN AWAY BY STUDENTS AT SOME BUILDINGS
- TIME AT ELEMENTARY TO EAT

POTENTIAL ACTION

- EXPLORE UTILIZING LOCAL PRODUCTS
- REVIEW MENU; EXPLORE FOOD CHOICE OPTIONS/MENU VARIATION
- REVIEW LUNCH SCHEDULES

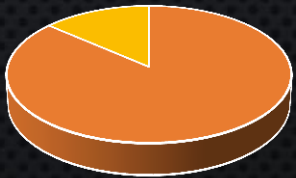
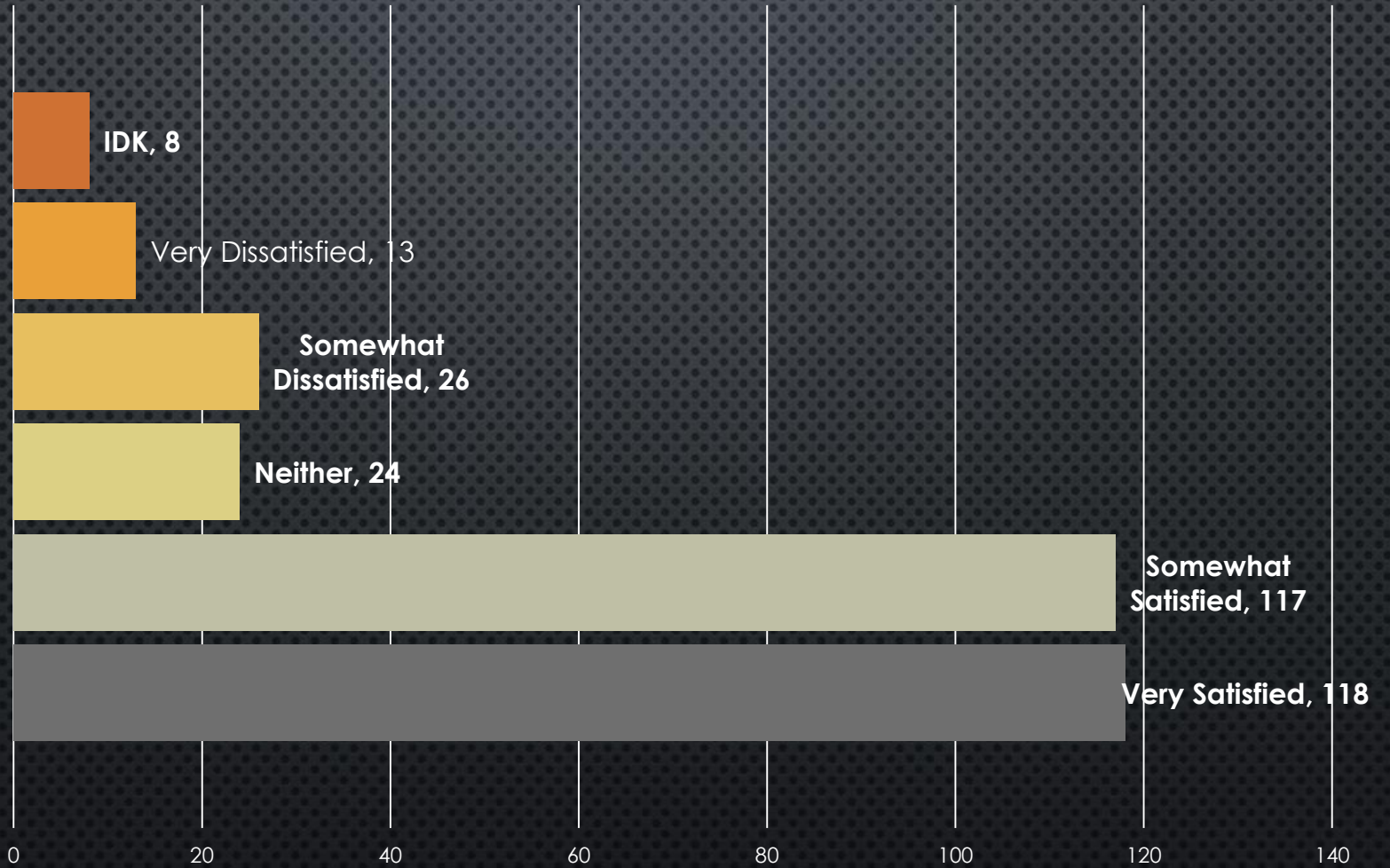


84% neutral or higher

COMMUNITY SURVEY

How satisfied are you overall with the cleanliness of the facilities?

CLEANLINESS



86% neutral or higher

COMMUNITY SURVEY

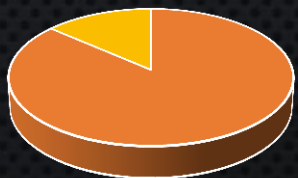
FACILITIES

COMMENT SUMMARY

- DETERIORATING PARKING LOT CONDITIONS AT MIDDLE AND HIGH SCHOOL
- LES PARKING LOT CONFIGURATION
- OUTDATE EQUIPMENT IN BATHROOMS
- CLEANLINESS OF BATHROOMS AT MIDDLE AND HIGH SCHOOL (AND LOCKER ROOM)
- AGING EXTERIOR DOOR FRAMES
- LANDSCAPING AT BUILDINGS/ENTRYWAY
- PLANS FOR OLD TENNIS COURTS
- KEEP RENTAL FEES REASONABLE

POTENTIAL ACTION

- PARKING LOT REPAIRS STARTED IN SUMMER OF '17; PRIORITIZE AND SCHEDULE ADDITIONAL MAINTENANCE AND REPAIRS
- LES PARKING LOT REVIEW; ESTABLISH EXPANSION PLAN
- CONDUCT AUDIT OF BATHROOM EQUIPMENT THROUGHOUT DISTRICT; PRIORITIZE REPAIR/REPLACEMENT
- ASSESS EXTERIOR OF BUILDINGS; PURSUE WAYS TO BEAUTIFY
- DEVELOP AND EXECUTE PLAN FOR REMOVAL OF OLD TENNIS COURTS AT THE HIGH SCHOOL

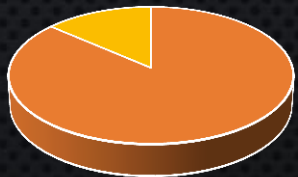
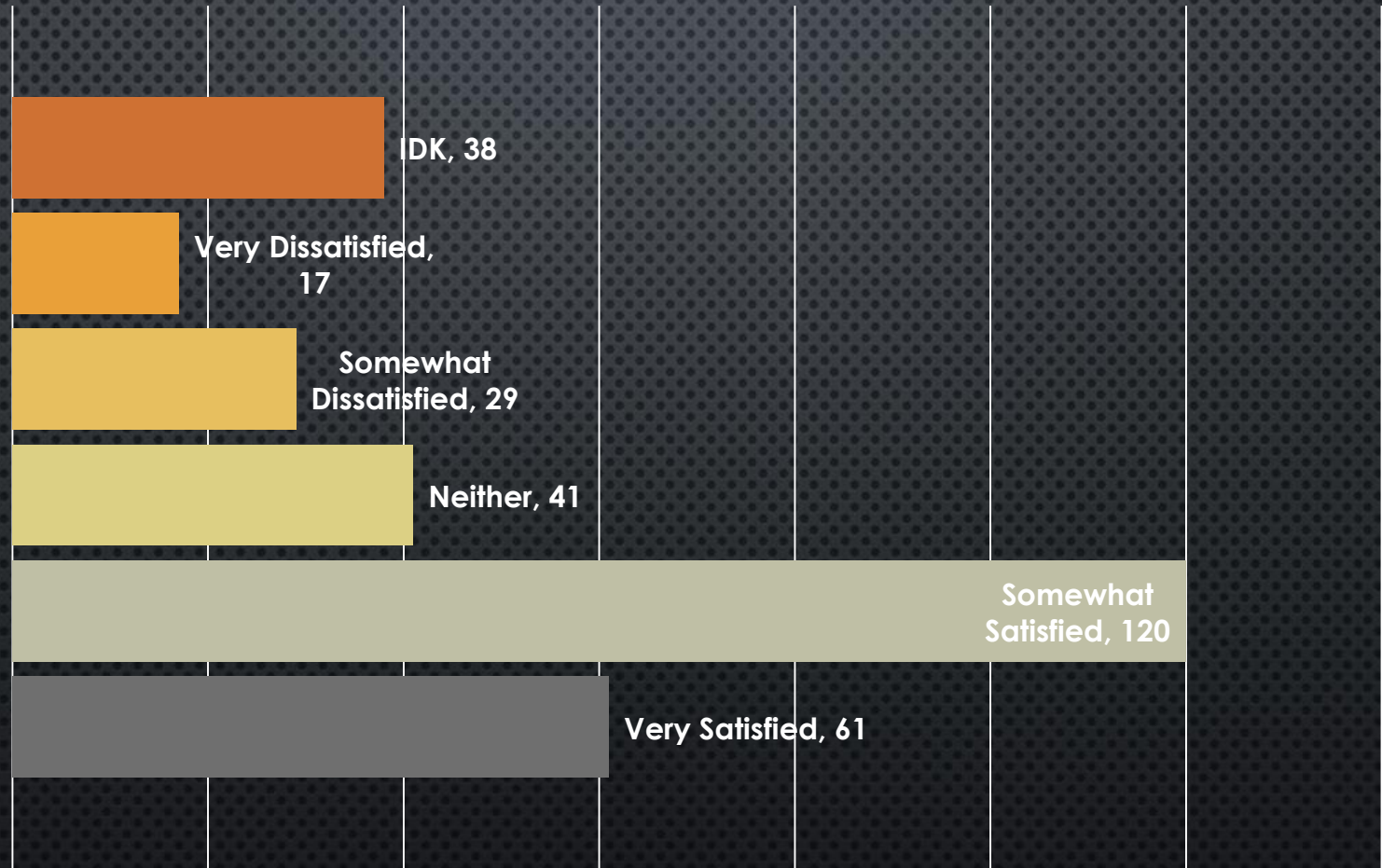


86% neutral or higher

COMMUNITY SURVEY

How satisfied are you overall with the district website?

WEBSITE



82% neutral or higher

COMMUNITY SURVEY

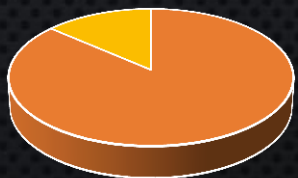
WEBSITE

COMMENT SUMMARY

- NAVIGATION DIFFICULTY
- DISTRICT EVENTS/CALENDAR INCONSISTENCIES
- SOME INFORMATION NOT UPDATED IN A TIMELY MANNER
- MORE STORIES FROM AROUND THE DISTRICT POSTED
- CLASSROOM WEBPAGES
- SEARCH BAR
- MOBILE VERSION OF WEBSITE (POPULATION ON PHONE, TABLET)

POTENTIAL ACTION

- DEVELOP PROTOCOL FOR UPDATING INFORMATION ON WEBSITE
- TRAIN SITE STAFF IN WEBSITE EDITING
- SET GUIDELINES FOR SITE/DISTRICT CALENDAR UPDATING
- TROUBLESHOOT WEBSITE ISSUES
- CONTINUE TO DEVELOP TOOLS ON WEBSITE (SEARCH BAR)

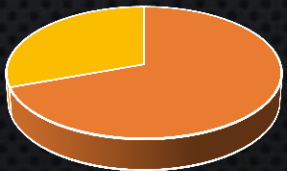
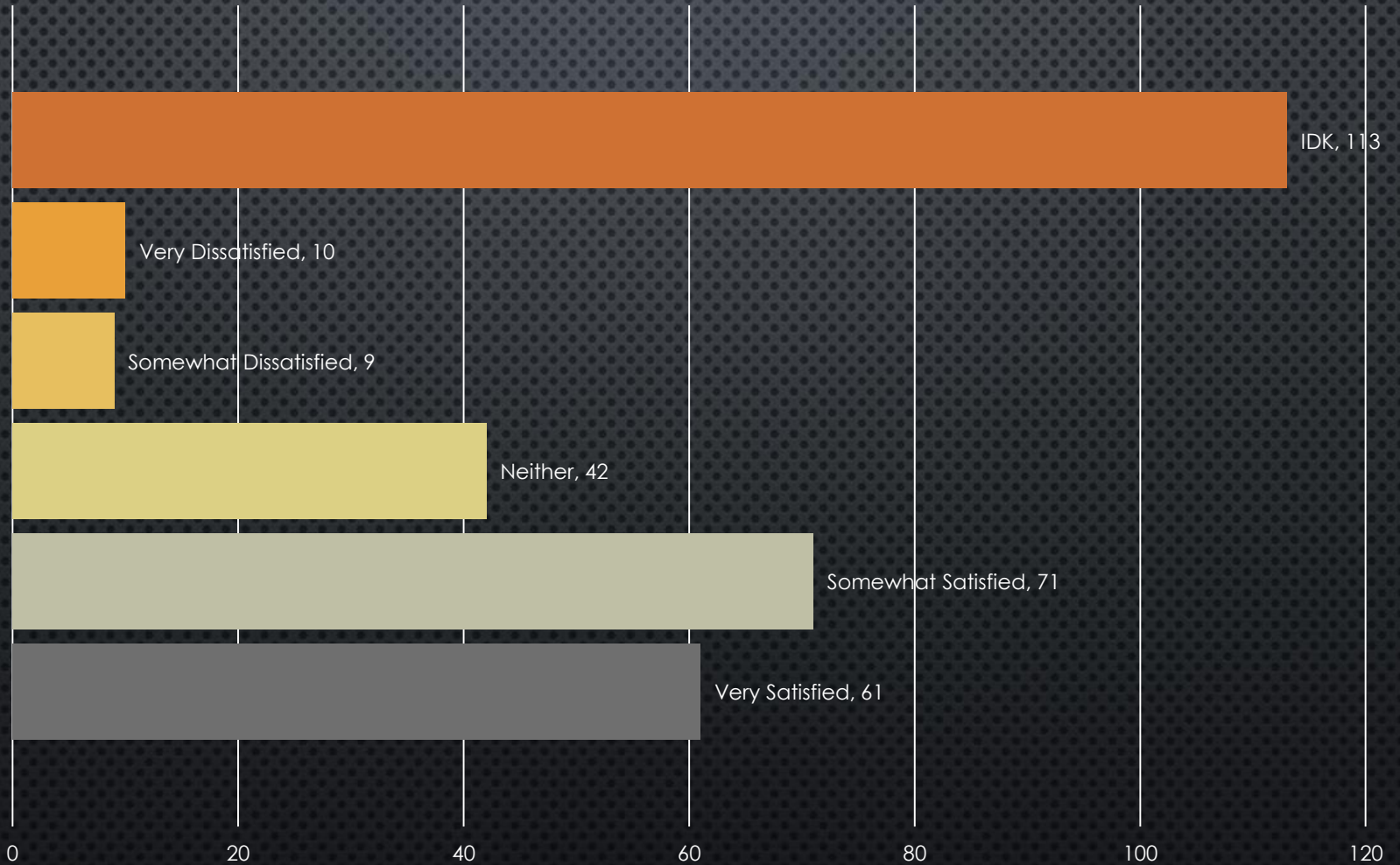


83% neutral or higher

COMMUNITY SURVEY

How satisfied are you overall with the district mobile app?

WEBSITE



73% neutral or higher



COMMUNITY SURVEY

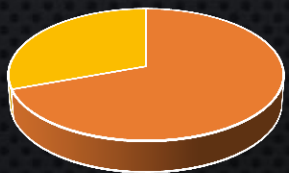
MOBILE APP

COMMENT SUMMARY

- DISTRICT EVENTS/CALENDAR INCONSISTENCIES
- SOME INFORMATION NOT UPDATED IN A TIMELY MANNER

POTENTIAL ACTION

- MOBILE APP POPULATES OFF OF WEBSITE; INFORMATION ON WEBSITE MUST BE CURRENT AND UP-TO-DATE



73%

neutral or higher



COMMUNITY SURVEY

QUOTES

“VERY SATISFIED WITH OVERALL EXPERIENCE, WITH THIS BEING OUR FIRST YEAR IN THE DISTRICT.”

“I AM A GRADUATE OF LPS. I WAS VERY WELL PREPARED FOR COLLEGE AND HAVE CONTINUED ON TO MY DOCTORATE. LPS STARTED IT ALL!”

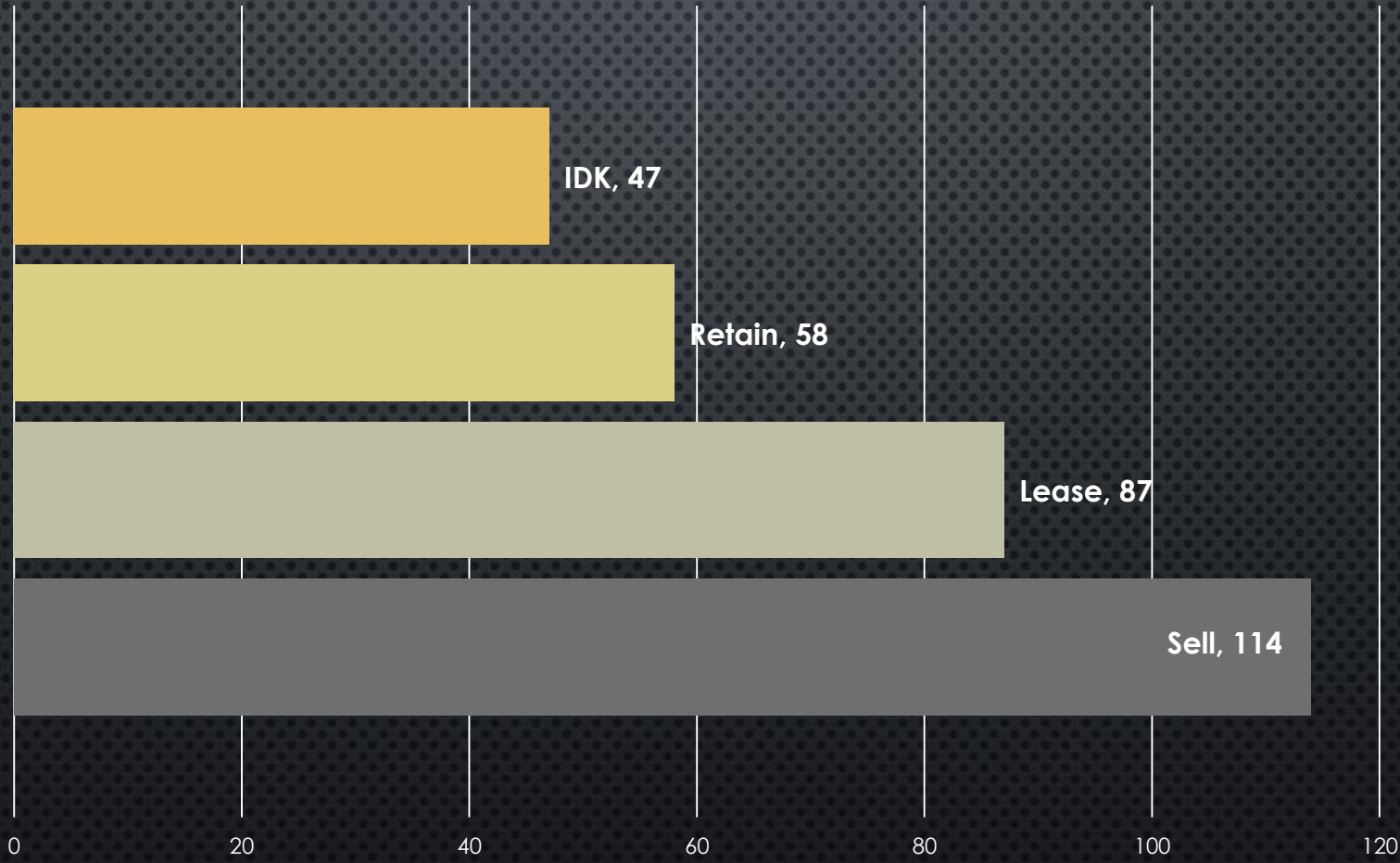
“PROUD TO BE A LIFE LONG VIKING AND PROUD TO RAISE MY KIDS AS VIKINGS TOO!”

“GREAT SUPPORT AND TEACHING STAFF.”

COMMUNITY SURVEY

What should be done with the dormant facilities?

CLARKSVILLE

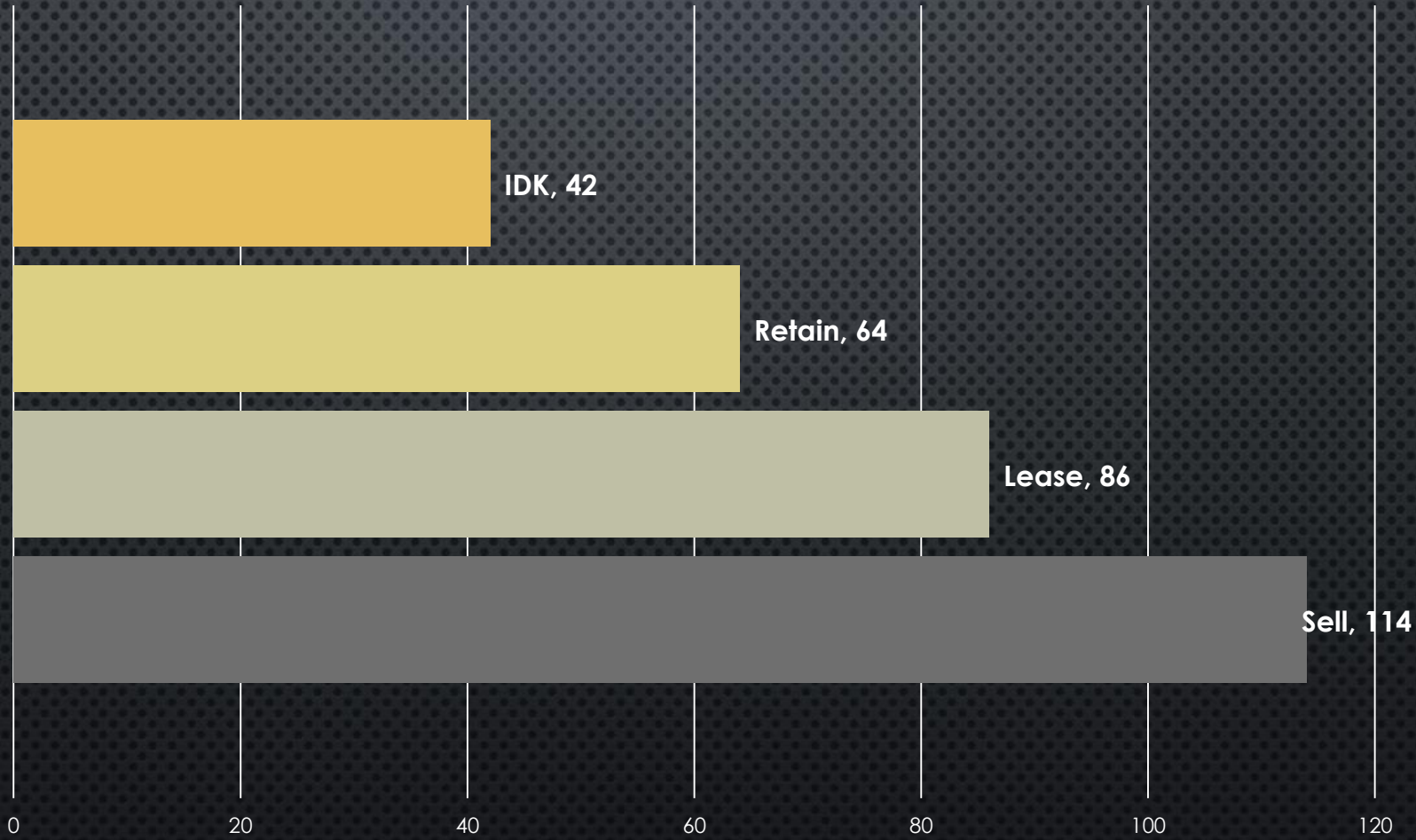


44% sell 33% lease 23% retain

COMMUNITY SURVEY

What should be done with the dormant facilities?

SUNFIELD

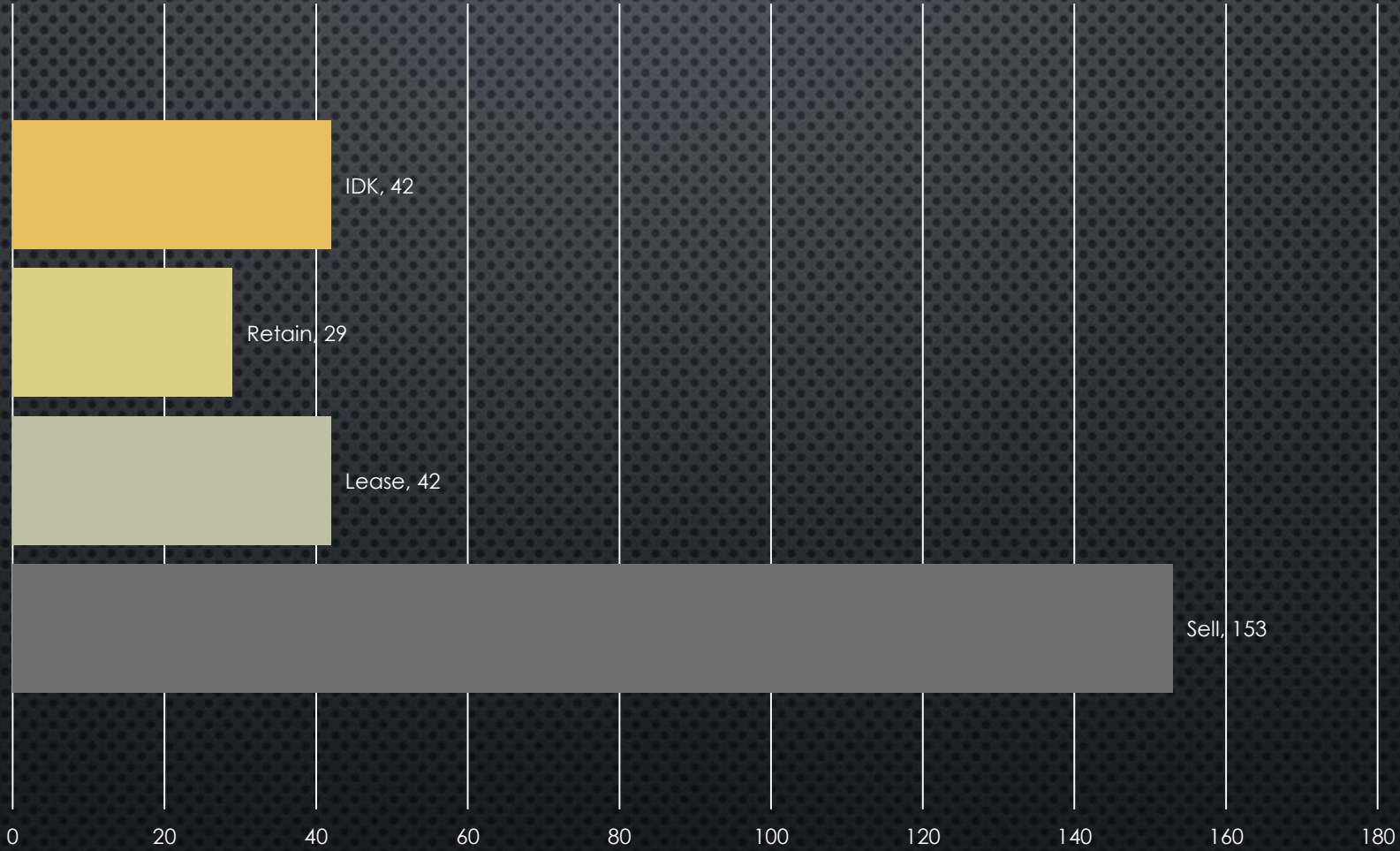


43% sell 33% lease 24% retain

COMMUNITY SURVEY

What should be done with the dormant facilities?

EAST



68% sell 19% lease 13% retain



COMMUNITY SURVEY

COMMENT SUMMARY

- UTILIZE FOR COMMUNITY PURPOSES, I.E. CONTINUING EDUCATION; CTE
- ALLOW PRIVATE BUSINESSES TO LEASE
- DEVELOP NEW SCHOOL PROGRAMMING TO HOUSE IN BUILDING; RE-OPEN BUILDINGS (I.E. PRESCHOOL)
- RE-LOCATE CURRENT ELEMENTARY POPULATIONS TO EITHER DORMANT BUILDING
- SELL BUILDINGS; GENERATE REVENUE TO PAY DOWN BOND; KEEP BUILDINGS FUNCTIONAL

DORMANT
BUILDINGS



COMMUNITY SURVEY

NEXT STEPS

- REVIEW DATA WITH ADMINISTRATION
- DEVELOP LIST OF CRITICAL FEW
- CONNECT TO STRATEGIC PLAN TARGETS
- PRIORITIZE ACTION ITEMS
- REPORT BACK TO BOARD

